A STUDY ON CONSUMERS SATISFACTION AND BUYING BEHAVIOUR TOWARDS FAST MOVING CONSUMER GOODS IN MADURAI CITY

A Dissertation submitted to the Department of Commerce in Partial Fulfillment of the Requirement for Degree of Master of Commerce

Submitted by

K. SUBHIKSHA

21PCO49

Under the Supervision and Guidance of

Dr.R.Arunsunilkawaskar M.Com. M.Phil., Ph.D., PGDCA.



Since 1881

DEPARTMENT OF COMMERCE

THE AMERICAN COLLEGE

(An Autonomous Institution affiliated to Madurai Kamaraj University)

Re-accredited with (3rd cycle) by NAAC with Grade "A+", CGPA 3.47 on a 4 point scale

Madurai - 625002

MAY 2023

Dr.R.ARUNSUNILKAWASKAR., M.Com., M.Phil., Ph.D., PGDCA.

Assistant Professor

Department of Commerce

The American College

Madurai-625002

CERTIFICATE

This is to certify that thus project "A STUDY ON CONSUMERS SATISFACTION AND BUYING BEHAVIOUR TOWARDS FAST MOVING CONSUMER GOODS IN MADURAI CITY" is the original work done by Ms. K.SUBHIKSHA (21PCO49) The American College, Madurai during 2022- 2023 in partial fulfillment of the requirement for the award of the Degree of Master of Commerce and that the project work had not previously formed the basis for the award of any Degree, Diploma, Fellowship or any other similar title.

PLACE: Madurai

DATE: 22) oof 203

SIGNATURE OF THE GUIDE (Dr.R. ARUNSUNILKAWASKAR)

COUNTER SIGNED BY:

(PROF. J. JUSTIN MANOHAR)

COORDINATOR OF M.COM

DEPARTMENT OF COMMERCE

K.SUBHIKSHA

21PCO49

Department of Commerce

The American College

Madurai-625002

DECLARATION

I, hereby declare that this project entitled "A STUDY ON CONSUMERS SATISFACTION AND BUYING BEHAVIOUR TOWARDS FAST MOVING CONSUMER GOODS IN MADURAI CITY" is submitted for the award of the Degree of Master of Commerce is my original work and no part of this project report has been used for award of any Degree, Diploma, Fellowship or any other similar title.

Place: Madurai

Date:

Signature of the Candidate

(K.SUBHIKSHA)