

**CUSTOMERS SATISFACTION TOWARDS CLAIM SETTLEMENT OF LIFE
INSURANCE POLICIES IN LIC AT MADURAI CITY**

A Project report submitted to The American College, Madurai in partial fulfilment of the
Requirement of the degree of Master of commerce.

Submitted by

S.SUJITHA

(21PCO50)

Under the guidance of

Dr. R. SEENI SYED IBRAHIM, M.F.C., M.Com, M.Phil, PGDCA, PhD., SET



SINCE 1881

THE AMERICAN COLLEGE

(An Autonomous Institution affiliated to Madurai Kamaraj University)

(Re-accredited with (3rd cycle) by NAAC with Grade "A+" CGPA-3.47 on a 4 POINT SCALE)

MADURAI-625002

MAY - 2023

Dr. R. SEENI SYED IBRAHIM,
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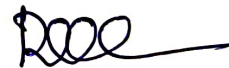
CERTIFICATE

This is to certify that this project entitled “CUSTOMERS SATISFACTION TOWARDS CLAIM SETTLEMENT OF LIFE INSURANCE POLICIES IN LIC AT MADURAI CITY” is the original works done by **S.SUJITHA (21PCO50)** The American College, Madurai during 2022-2023 in partial fulfilment of the requirement for the award of the degree of Master of Commerce and that the project work had not previously formed the basis for the award of any degree, diploma, fellowship or any other similar title.

DECLARATION

PLACE: MADURAI

DATE: 22/5/23



SIGNATURE OF THE GUIDE

(Dr. R. SEENI SYED IBRAHIM)



COUNTERSIGNED BY

(PROF. J.JUSTIN MANOHAR)

Coordinator of M.Com,

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DEPARTMENT OF COMMERCE,

THE AMERICAN COLLEGE,

MADURAI - 625002

DECLARATION

I hereby declare that the project report entitled "**CUSTOMERS SATISFACTION TOWARDS CLAIM SETTLEMENT OF LIFE INSURANCE POLICIES IN LIC AT MADURAI CITY**", submitted for the award of degree of **Master of Commerce** is my original work under the guidance of **Dr. R. SEENI SYED IBRAHIM** and no part of the project report has been used for any degree, diploma, fellowship or other similar title for any other university or board.

S. Sujitha .

PLACE: MADURAI

SIGNATURE OF THE CANDIDATE

DATE:

S.SUJITHA

(21PCO50)

COUNTERSIGNED BY

(Dr. R. SEENI SYED IBRAHIM)